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August 26, 1996

Mr. Randy L. Brooks
Aagaard-Juergensen, Inc.
General Contractors
5695 Beggs Road
Orlando, FL 32810

*Re: New Administrative Center, Orlando
New "Old Town" Facility, Kissimmee*

Dear Randy:

I would like to take this opportunity to congratulate and thank you for the successful completion of the interior build-outs of our new Administrative Center in Orlando and our new car rental location at the Old Town complex in Kissimmee.

The competence, diligence and professionalism of your staff has enabled us to complete these projects on time and within our cost expectations. I would like to particularly acknowledge the efforts of your superintendent, Scott Brooks, who worked on the Administrative Center. As you know, this project had to be completed in several phases each having to be accomplished within very aggressive time frames. Through Scott's efforts, the move-ins occurred smoothly and without delay.

Again, I appreciate your effort and support and will look forward to working with you on more projects in the Orlando area.

Very truly yours,

A handwritten signature in blue ink that reads "Craig M. Kouris".

Craig M. Kouris
Director, Facility Projects

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