

first Baptist Church Jord of Oviedo

Caring for each other as
"Shepherds of God's flock
that is under our care,
eager to serve by example."
I Peter 5:2

"THE CARING PLACE"

Dr. Dwayne Mercer, Pastor

January 7, 2002

Mr. Mike Moore Aagaard-Jurgensen, Inc. 5695 Beggs Road Orlando, Fl 32810

Dear Mike,

Now that all the deadlines are behind us and the building is complete, I wanted to take this opportunity to express our gratitude and appreciation on behalf of our Church for all the great work you did. The building is beautiful!! The comments from our congregation can be summed up by saying that the building clearly "exceeded expectations".

Your experience and professionalism showed through in so many ways. There are many ways in which your company showed why you were the right ones for the job. But there are a few shining examples that I want to highlight - areas in which your company performed exceptionally well:

<u>Patience</u>: I know it must have seemed as though each time the Building Committee met, we came up with new ideas to change the design of the building. We really didn't do that on purpose. But I can honestly say that each time I asked if something was possible, the spirit and level of cooperation from everyone at A/J was super. Mike, you especially demonstrated a great deal of patience with all of my questions. Every time I asked about a new idea, the response was always that you would check on it and let us know the impact on costs and timelines. Your turn-around time to those questions was always prompt. Thank you for being so patient with all of our questions / ideas.

Professionalism: Throughout the entire process, everyone from A/J made us feel special. I especially appreciated the pre-construction meeting that you held with all of the sub-contractors to set some clear guidelines for them to protecting the church's image during the construction process. I appreciated the clear and open lines of communication with Scott and with you, making sure that everybody was on the same page throughout the project.

<u>Performance</u>: On time delivery - within budget - incorporating all of our changes - including all of the challenges presented by the city for the C.O. - what more can anyone ask. Another key was the way that you adjusted construction schedules during the week so that we would have as much accessible parking as possible each Sunday. I know this slowed things down at times, but made it possible for our congregation to maneuver around each week. Scott's weekly follow-up, making sure that each Sunday was without problems was so appreciated

In conclusion, I want to say what a pleasure it was to work with you through these months of planning and construction. I would be glad to talk to anyone considering a project of this nature — in my book, there would be no firm more capable of meeting their needs than Aagaard-Juergensen. I would be very confident in serving as a "satisfied customer" as a part of any reference. You've got my vote!

Thanks again for all that Randy, Scott and you did to make this building a reality.

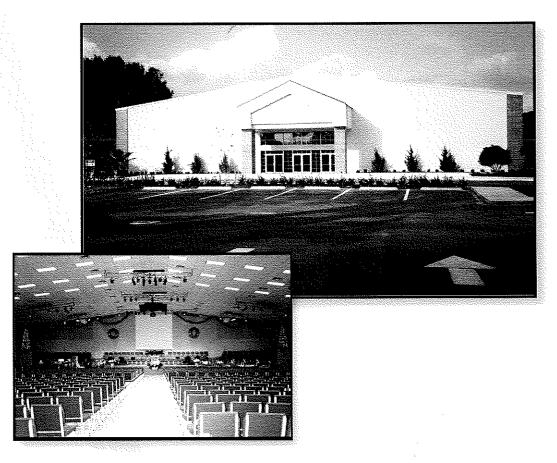
Regards,

Jim Wadley

Senior Associate Pastor

First Baptist Church of Oviedo

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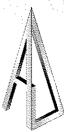


Project Size: 22,775 SF

* Project Structure: Butler Pre-Engineered Steel

Location: Oviedo, Florida

Project Completed: September, 2001



AAGARD-JUERGENSEN, INC.
GENERAL CONTRACTORS

5695 Beggs Road • Orlando, Florida 32810 407.298.1550 • Fax 407.298.1445 www.ajconstruction.com