


GAYLORD PALMS™
RESORT & CONVENTION CENTER
Florida

RECEIVED
AUG 05 2009
AAGAARD-JUERGENSEN

February 1, 2008

Aagaard Juergensen, LLC
5695 Beggs Road
Orlando, FL 32810

Attn: Randy Brooks

Randy:



We would like to take this opportunity to express our appreciation for your teams support and effort in helping to create SORA our new sushi dining experience. This has added a new venue to our fantastic line of restaurants here at the Gaylord Palms Resort & Convention Center.

We especially would like to thank three of your managers:

- Dick Burton for his many hours in the trenches directing and supporting his contractor team toward an excellent completion. His zeal and determination were a large factor in bringing SORA on line several days early.
- Dave Engelmann for his project management skill. His sense of urgency helped support the project completion time. Dave also controlled spending which brought SORA on line within budget.
- Bob Wood for his talent in acquiring contractors and initial work in developing an excellent preliminary proposal.

You can take great pride in your ability to set the standard and provide the guidance to your team which ensured a successful opening for SORA.

Sincerely,



Ralph Thomas
Capital Projects